



# EMPIRE KNOWLEDGEBANK (EKB) ONLINE LEARNING

## Spotlight On: Operational Excellence

Operational Excellence topics available through EKB include:

- ☒ **Managing for Operational Excellence**
- ☒ **Enabling Business Process Improvement**
- ☒ **Classifying and Collecting Data**
- ☒ **Six Sigma Techniques for Improvement**
- ☒ **Using Lean to Reduce Waste and Streamline Value Flow**
- ☒ **Analytics**
- ☒ **Building Business Cases & Plans**

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August 2024

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