



EMPIRE KNOWLEDGEBANK (EKB) FREE ONLINE LEARNING

Spotlight on: Process Improvement

Process Improvement topics available through EKB include but not limited to:

- Project Management Process Improvement
- Lean and Digitize: An Integrated Approach to Process Improvement
- The Power of Business Process Improvement
- Implementing Process Improvement
- Process Improvement Evaluation Tools

And Many More.....

For further information contact
NYS/UUP JLMC

Email:
nysuuplmc@oer.ny.gov

Phone:
(518) 486-4666

Mail:
2 Empire State Plaza
11th Floor
Albany, NY 12223



November 2024

To apply for an EKB license:
Click here to access the EKB guidelines and application
[EKB License Guidelines](#) and [EKB License Application](#)